

Trouble Shooting: How to make IE8 trust a self-signed certificate

Browse to the site whose certificate you want to trust.

Method 1:

- 1) Download the file ?http://<{avatar_c} server>/{avatar_c}_cert.pem
- 2) Download the file ?http://<{avatar_c} server>/installcert.bat in same directory as above
- 3) Execute installcert.bat by double clicking or in command prompt. If using command prompt, make sure you cd to same directory as downloaded file before executing installcert.bat

Method 2:

Following are steps.

- 1) Select Tools->Internet Options.
- 2) Select Security->Trusted sites->Sites.
- 3) Confirm the URL matches, and click "Add" then "Close".
- 4) Close the "Internet Options" dialog box with either "OK" or "Cancel" and refresh the current page.
- 5) When told "There is a problem with this website's security certificate.", choose "Continue to this website (not recommended)." Click on "Certificate Error" at the right of the address bar and select "View certificates".
- 6) Click on "Install Certificate...", then in the wizard, click "Next".
- 7) On the next page select "Place all certificates in the following store".
- 8) Click "Browse", select "Trusted Root Certification Authorities", and click "OK".
- 9) Back in the wizard, click "Next", then "Finish".
- 10) If you get a "Security Warning" message box, click "Yes".
- 11) Dismiss the message box with "OK".
- 12) Select Tools->Internet Options.
- 13) Select Security->Trusted sites->Sites.
- 14) Select the URL you just added, click "Remove", then "Close".
- 15) Now shut down all running instances of IE, and start up IE again.
- 16) The site's certificate should now be trusted.

Unique solution ID: #1106

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Last update: 2013-08-06 13:30