

Networking: Why is the dashboard not working at all?

Symptom:

All you see at **Reports->Dashboard** is the following error message ...

There was an error collecting ganglia data (127.0.0.1:8652): fsockopen error: Connection refused

Probable Cause:

The most likely cause is that the {avatar_c} server does not have a default route configured.

ganglia uses multicast for communication and multicast will not work without a configured default route.

Recommendation: (needs Administrative privileges)

configure a default route on the external interface and this problem will go away.

```
sudo route add default gw <gateway ip>
```

and restart the ganglia service

```
sudo service gmond restart
```

refresh the webpage

ctrl + F5

Unique solution ID: #1040

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